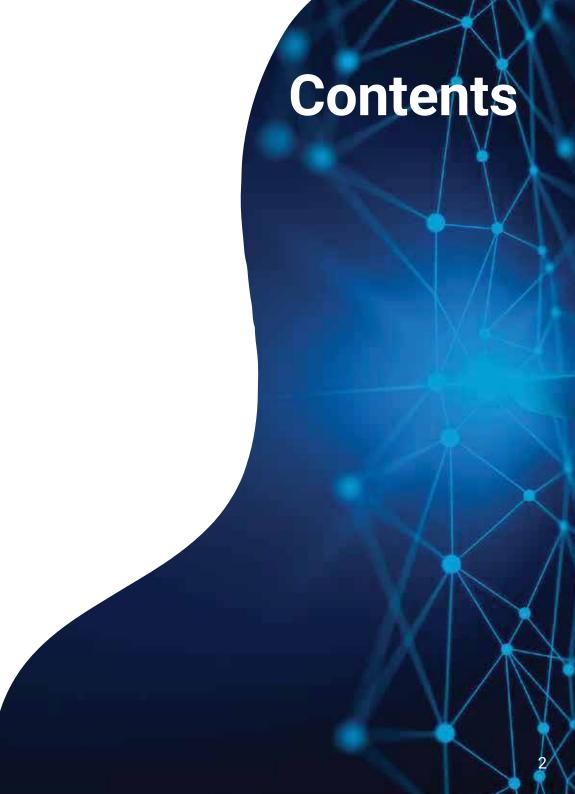




www.oneworldexpress.com

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## Welcome!

We provide a first class service and innovative solutions to online sellers.





One World is a globally respected and leading cost effective domestic and cross-border e-Commerce solutions provider. Our Worldwide strategic partnerships allows us to lead in the cross border arena to provide a first class service and innovative solutions to online sellers.

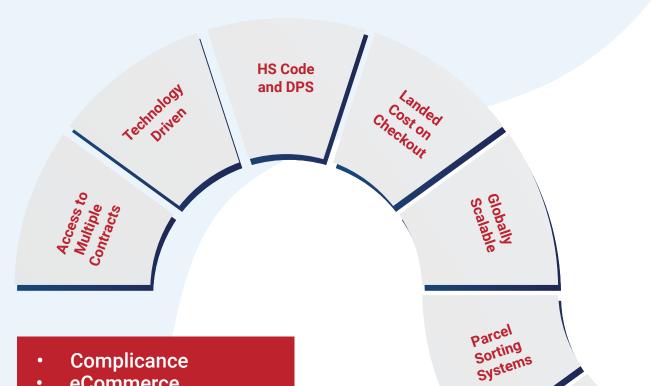
We deliver these solutions through a single API connection into our technology platform "Smarttrack" where over 130+ carriers can be accessed for Omni-channel deliveries worldwide. The platform integrates with leading first and last mile logistics suppliers worldwide. This brings a seamless, fast and reliable, end to end visible delivery to support sellers in improving their performance and delivering a superior buyer experience. These include multiple posts' Semi Tracked and Tracked Solutions, in country local partner Couriers and Worldwide Express through integrators.

# **Timeline**



# **One World Group**





- Complicance
- **eCommerce**
- Payment Gateways
- **B2C & B2B**
- **Cross Border Delivery**
- **Customs & Clearance**
- **Online Marketplaces**
- **Web Shop Platforms**
- **Delivery Solutions**



Single API



Customer Bespoke





# **Our Services**

Shipping Solutions for e-Merchants, e-Commerce service providers and marketplaces: We are able to provide B2B and B2C Shipping solutions. Multi carrier shipping can be both complicated and time consuming during daily dispatches. One World Group can offer you omini-channel solutions covering both UK domestic and International shipments & compliance through our innovative software platform & expertese of our group. We operate from strategically placed locations in London Heathrow and Birmingham West Midlands.

All Parcels are processed in our warehouses, where they are scanned, weighed, measured and photographed on our state-of-the-art small parcel sorters, ready for injection into our carrier partners network.

**Parcels** 



Post



Clearance



Technology



3PL



Pick & Pack



Storage



**Pallets** 



Air



Sea



Road



**Freight** 



Have a bespoke enquiry? Let us tailor-make a solution for you.

## **Smarttrack Features**



#### **Fully Customiseable**

Able to be configured by customers to suit requirements



### **Tracking Services**

Real-time visibility into status updates globally



### Single API or Plugin

Connect seamlessly to any third party services



## **Integration to Warehoue Management Systems**

Including sortation machines & routing logic



### **Reporting & KPIs**

Give visibility into all operations for clients



## **Integration with ecommerce platforms**

and other tools for returns management platforms, inventory and order management systems, etc.



#### **Worldwide Login on any Browser**

Allows automatic signup and shipping in minutes



## **Global Carrier Options**

Access to over 130 Carrier Services & Tariffs



### **Returns management**

**Enable returns solutions for clients** 





"Smarttrack" contains – if required – additional modules and tools, real-time track & trace for all carriers, integrated customs compliance, clearance and logistics management facilitating an easy and transparent cross-border shipping workflow. Smarttrack is a truly cost effective and time efficient solution for the daily challenges in cross-border eCommerce business!

Our software is free-of-charge if you use our tariffs & products. We connect your shipping software to our IT platform via API connector or we provide you access to our web platform allowing convenient management of your shipments.

You can use our API connector and our integration library to connect your software with all of your sales channels and multiple web shops. We take care of the handling and managing of all orders. All data is synchronised with your order management software (OMS) leaving you to manage your business while we take care of everything else.

As with any service provider the key to success is in the services offered. Reliability, speed, repeatability and control are the order of the day from a customer's point of view...Tracking is key to all of this and we have this covered.

Smarttrack is connected to nearly all carriers globally and provides tracking to all third-party tracking services and can provide tracking to any integrated website, OMS, ERP or website via an API or sFTP.

# **UK Locations**

One World Express has strategically located its two main hubs to be in the heart of the country, it has one of the largest sorting capacity of any independent company in the UK. We handle fulfilment, imports, exports, domestic express delivery as well as returns from our centre in Birmingham which is positioned next to the Golden Triangle from where most carriers operate into the rest of the UK. Our London based operations are on the doorstep of Heathrow, in Hayes and Colnbrook which is strategically located to allow us to clear, transport and deliver to the rest of the world.



#### Birmingham, UK

- 100000SqFt square foot warehouse
- Automatic parcel sorting machine
- 3 Acre site

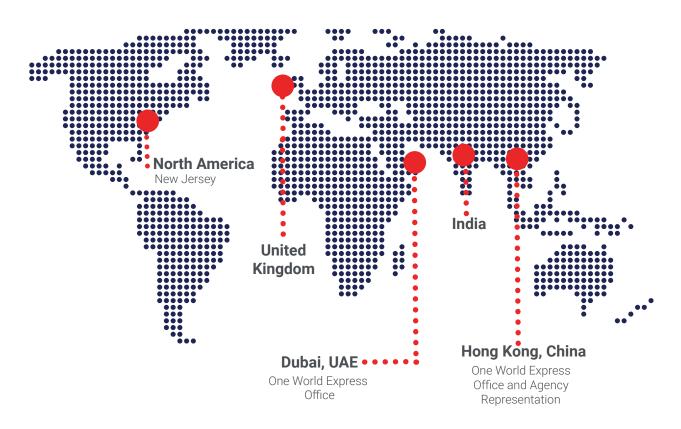


**London Heathrow UK** 



# **Worldwide Locations**

One World Group has office locations, partners and alliances allowing us to service your logistics requirements at every mile of the journey. Whatever your requirement is, we have the solution.



# Compliance

Smarttrack integration with leading API technology allows bulk clearance facilities to check the accuracy of consignment data and receive additional pertinent or missing information, all under a single function – Quick Check.

#### What does it do?

- Real-time checking of the match between an HS code and or Product Description on a consignment-by-consignment basis;
- Identification of invalid descriptions identififying a mismatch between and HS
  code and a Product description and or
  invalid Product Description;
- Pre advice checking & denied party screening (DPS)
- Provision of the most likely HS code, Product Description, Export and Import HS codes

#### **Key Benefits**

- Allows customers to ensure their consignments are compliant for cross border trade.
- Reduces the number of parcels seized or returned by customs at impotation.
- Improves transit times.
- Avoids extra costs for retailer, by ensuring that correct documentation, HS codes & restricted items are removed
- Improves customer experience and retention rates

Our system can do all this and more ensuring you are compliant in this ever-changing landscape, don't leave it to chance get in touch to learn more today."

## Import One Stop Shop (IOSS) and Import Control System Version 2.0 (ICS2)

The One World Group is 100% ready to provide you with all the tools you need to be IOSS and ICS2 compliant when shipping your goods into the European Union (EU). Currently registration for IOSS is not mandatory for Imports into the EU. You can request detailed explanations on any queries you may have from our experienced team.







**Full Accredited Member** 

# Accreditations

One World Group has always strived to be a complete end to end solution and these Accreditations support our vision and commitment to our customers needs.

We look forward to being of service.

MoU Approved for simplified customs procedure

**New export system (NES) Approved** 

**Bulk import reduced data set (BIRDS) Approved** 

**MoU Transfer Approved** 

Fulfillment house due diligence scheme (FHDDS) Approved

**AEO-C (Authorised Economic Operator - Customs)** 

# **Key Team Members**



**Atul Bhakta Group CEO** One World Group



**Gordon Shuttleworth Managing Director One World Express United Kingdom** 



**Phupinder Bhogal Deputy General** Manager **United Kingdom** 



**Gurj Takhar Managing Director** Post 'N' Packages **United Kingdom** 



Raj Patel Strategic Advisor One World Group



**Jason Chalmers Operation Manager** London, Heathrow **United Kingdom** 



**Yasmin Elias Customer Service Manager Business Development One World Express United Kingdom** 



**David Storey** Manager **United Kingdom** 



**Manish Bhardwaj** Country Head (India) **One World Express** 



**Priyanka Dutta** Head - Growth **Emerging Markets One World Express** 

## Robbie Owusu CEO/CHAIRMAN

**Worldex Express International Ltd** 

It is with great pleasure as a corporate company Worldex Express International to passionately recommend ONE WORLD **EXPRESS INC.** as an Excellent Carrier, **Ecommerce and Global Logistics Company** with its Headquarters based in the United Kingdom



Royal Mail received my parcel from One World then failed to deliver it and sent it back to One World. Luckily it was easy to get through to Yasmin and Vasile on the phone, they tracked down the parcel and sent it back to me.

## Phylina Xu eBay China

I'd like to express my gratitude to our trustful logistics partner - One World Express, who has been providing professional logistics services and technology solutions for our cargo shipping into UK since year 2018. We highly value the trustful partnership and expertise of One World Express teams to well manage the operations, customer service, technologies and tailor-made solutions based on our business needs.

# **Testimonials**



#### **Oday Malak TRELLE LTD**

We were looking for warehousing and order fulfilment services in the UK, as we sell our products online. Same-day shipping and experience in working with well-known online platforms such as Amazon and eBay are crucial to our business. One World Express provided us with all the solutions that we needed.

They are equipped with an excellent team and are always improving their portal making it easier to manage your inventory and your online orders.

On terms of communication, they always stay in touch, and are always ready to help. looking forward to many upcoming years of doing business with One World Express.



## **Kylea Quinton**

Hi One World Express. I have had many items i have purchased pass through your hands and i must say i'm very pleased with the service, and, speed of the delivery. In this day and age many people are guick to complain, but not so many people are quick to complement businesses. Especially with this years pandemic and crisis. You guys have still carried on through that so customers get there purchases.

So I say A BIG THANKYOU TO YOU AND YOUR STAFF:)



## **Contact Us**

Any questions about how to partner with us please get in touch.















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